



Strategic Plan 2022 - 2025

OUR STRATEGIC PLAN

Strategic Vision	Our passion is to support people with complex and multiple disabilities to live fulfilled lives. We will do this through promoting each person's right to inclusion, independence and respect. Our success is measured by satisfied people who are supported to make informed choices about their life.				
Strategic Goals	Embrace the NDIS through engagement	EllieB's is an acknowledged leader	Participants are our focus	Improve through innovation	Collaboration & partnering
Aspirations	<p>We will:</p> <ul style="list-style-type: none"> • commit to changing the way we do things to align with the NDIS • create an environment where everyone does their best work • keep communicating, good and bad • focus on delivering solutions to suit the new environment • be responsible for defining our course of action 	<p>We will:</p> <ul style="list-style-type: none"> • create an inclusive leadership culture • invest in our workforce and leaders • deliver on our promises by tirelessly pursuing the best outcomes for people with disabilities • ensure decisions are well informed and people understand their accountability • build an organisation that is stronger tomorrow than it is today 	<p>We will:</p> <ul style="list-style-type: none"> • actively listen to our participants so that we truly understand their needs • provide participants with what they want and need • ensure participants are fully aware of their rights • provide positive impact, and quality services to all participants or refer on • ensure we are trained to provide the highest level of participant service 	<p>We will:</p> <ul style="list-style-type: none"> • inspire optimism, creativity, and growth • build a culture of experimentation without fear • invest in our future through the use of new technology and innovative thinking • ensure our systems are "future-proofed" such that we invest in technology to support our work 	<p>We will:</p> <ul style="list-style-type: none"> • embrace partnerships, at many levels • create an environment of shared understanding • reward creative, team-oriented thinking • create a culture of feedback and transparent communication so that we continue to improve • value our employees to ensure they are happy and high performing